

San Joaquin County Clinics Board Meeting
AGENDA
Tuesday, October 30, 2018, 5:00 p.m.
San Joaquin General Hospital
500 W. Hospital Road
Conference Room 1
French Camp, CA 95231

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| 1. Call to Order | Rod Place |
| 2. Public Comment | Rod Place |
| 3. Approval of Minutes of August 28, 2018 Meeting and October 18, 2018 Special Meeting | Rod Place |
| 4. Report on Finance Committee Report | Rod Place |
| a. June to current available Financials | Diana Surber |
| 5. Board Discussion and Action Items | |
| a. Quality Program Improvement Program | Erin Franklin |
| b. Bylaws Review & Revisions | Chuck Wiesen |
| a) Mission Statement | |
| b) Number of Board Members | |
| c) Quality Improvement function | |
| c. Credentialing & Privileging Policy | Chuck Wiesen |
| d. Physician Credentials & Privileges | Chuck Wiesen |
| e. Organizational Structure (Org Chart) | Chuck Wiesen |
| f. CEO Succession Plan | Chuck Wiesen |
| g. After Hours Call Policy | Farhan Fadoo MD |
| 6. Board Discussion Item | |
| a. SJCC Annual Certification Application | Chuck Wiesen |
| 7. Operational and Staff Report | |
| a. FQHC Clinic Operational Report | Chuck Wiesen |
| b. Process of billing | Mary Estaban/Diana Surber |

Next Meeting Date: November 27, 2018 @ 5:00 P.M.
SJGH, 500 W. Hospital Road
Conference Room 1

Note: If you need disability-related modification or accommodation in order to participate in this meeting, please contact Health Care Services Agency at (209) 468-5610 at least 48 hours prior to the start of the meeting. Government Code Section 54954.2(a). Materials related to an item on this agenda submitted to the Community Board after distribution of the agenda packet are available for public inspection by contacting Health Care Services Agency at 500 W. Hospital Road, Benton Hall, French Camp, CA during normal business hours.

Deferred Items:

Patient Complaints Report (by Clinic) From Carla Bomben

Complaints about amount of wait time in reception areas

Schedule follow up appointment before discharged patient leaves

Patient Satisfaction Report – Provide a different, streamlined report other than the Press Ganey report

Form Audit and Nominating Committee

Transition of Care Unit (Discussion item deferred to October 31 2017 meeting)

Population Health Departments (Discussion deferred from 8/28/18)

Presentation re: Call Center Process