

**San Joaquin County Clinics Board Meeting**  
**AGENDA**  
**Tuesday, November 27, 2018, 5:00 p.m.**  
**San Joaquin General Hospital**  
**500 W. Hospital Road**  
**Conference Room 1**  
**French Camp, CA 95231**

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| 1. Call to Order   | Rod Place        |
| 2. Public Comment  | Rod Place        |
| 3. Approval of Minutes of October 30, 2018 Meeting                               | Rod Place        |
| 4. Report on Finance Committee Report  | Rod Place        |
| a. August Financials   | Diana Surber     |
| 5. Board Action Items  |                  |
| a. New Board Member  | Rod Place        |
| b. Board Member Expense Payments   | Chuck Wiesen     |
| c. Medication Assisted Treatment Program   | Farhan Fadoo MD  |
| d. Credentialing & Privileging   | Betty Jo Reindel |
| e. Change in Scope for Contracted Services (attached)                            | Chuck Wiesen     |
| f. Change in Scope for hours   |                  |
| i. Family Medicine Clinic to 68 Hrs  |                  |
| ii. PMC to 59.5 Hrs  |                  |
| iii. HBF to 45 Hrs   |                  |
| iv. CHS to 55 Hrs  |                  |
| v. HBC to 45 Hrs   |                  |
| vi. Manteca to 55 Hrs  |                  |
| vii. FPCC to 53 Hrs  | Chuck Wiesen     |
| 6. Board Discussion Item   |                  |
| a. Organization Chart (revised)  | Chuck Wiesen     |
| 7. Operational and Staff Report  |                  |
| a. FQHC Clinic Operational Report  | Chuck Wiesen     |
| b. Transition of Care Unit (Discussion item deferred to October 31 2017 meeting) |                  |
| c. Population Health Departments (Discussion deferred from 8/28/18)              |                  |
| d. Presentation re: Call Center Process  |                  |

**Next Meeting Date: December 18, 2018 @ 5:00 P.M.**  
**SJGH, 500 W. Hospital Road**  
**Conference Room 2**

**NOTE DIFFERENT ROOM**

**Note: If you need disability-related modification or accommodation in order to participate in this meeting, please contact Health Care Services Agency at (209) 468-5610 at least 48 hours prior to the start of the meeting. Government Code Section 54954.2(a). Materials related to an item on this agenda submitted to the Community Board after distribution of the agenda packet are available for public inspection by contacting Health Care Services Agency at 500 W. Hospital Road, Benton Hall, French Camp, CA during normal business hours.**

Deferred Items:

Patient Complaints Report (by Clinic) From Carla Bomben

Complaints about amount of wait time in reception areas

Schedule follow up appointment before discharged patient leaves

Patient Satisfaction Report – Provide a different, streamlined report other than the Press Ganey report

Form Audit and Nominating Committee

Transition of Care Unit (Discussion item deferred to October 31 2017 meeting)

Population Health Departments (Discussion deferred from 8/28/18)

Presentation re: Call Center Process