

San Joaquin County Clinics Board Meeting
AGENDA
Tuesday, September 25, 2018, 5:00 p.m.
San Joaquin General Hospital
500 W. Hospital Road
Conference Room 1
French Camp, CA 95231

- | | |
|--|-------------------------------|
| 1. Call to Order | Rod Place |
| 2. Public Comment | Rod Place |
| 3. Approval of Minutes of August 28, 2018 Meeting | Rod Place |
| 4. Report on Finance Committee Meeting | Rod Place |
| 5. Board Action Items | |
| a. Election of Officers – Chair, Vice Chair, Secretary,
& Treasurer | Rod Place |
| b. New Board Members | Rod Place |
| c. Approve Renewal of Three Year Board Terms-
Rod Place, Beth Shelton, Alicia Yonemoto, Alvin
Maldonado and Mary Mills | Rod Place |
| d. Accept Final SJCC Budget for FY 2018-2019 | Diana Surber |
| e. Approve Addition of Medication Assisted Treatment
(MAT) Program | Dr. Michele Rowe/Joan Singson |
| f. Approve Quality Program Improvement Program | Erin Franklin |
| 6. Board Discussion Item | |
| a. Process of billing | Mary Estaban/Diana Surber |
| b. Extra Board Meeting for approval of Policies for site visit | |
| 7. Operational and Staff Report | |
| a. Clinic Operational Report | Chuck Wiesen |
| b. June and July Financials | Diana Surber |

Next Meeting Date: October 30, 2018 @ 5:00 P.M.
SJGH, 500 W. Hospital Road
Conference Room 1

Note: If you need disability-related modification or accommodation in order to participate in this meeting, please contact Health Care Services Agency at (209) 468-5610 at least 48 hours prior to the start of the meeting. Government Code Section 54954.2(a). Materials related to an item on this agenda submitted to the Community Board after distribution of the agenda packet are available for public inspection by contacting Health Care Services Agency at 500 W. Hospital Road, Benton Hall, French Camp, CA during normal business hours.

Deferred Items:

Patient Complaints Report (by Clinic) From Carla Bomben

Complaints about amount of wait time in reception areas

Schedule follow up appointment before discharged patient leaves

Flowchart showing the entire billing process from when the patient arrives for their appointment through the end of the billing cycle.

Patient Satisfaction Report – Provide a different, streamlined report other than the Press Ganey report

Form Audit and Nominating Committee

Transition of Care Unit (Discussion item deferred to October 31 2017 meeting)

Population Health Departments (Discussion deferred from 8/28/18)

Presentation re: Call Center Process