

Minutes of May 24, 2021
San Joaquin County Clinics Board of Directors – Quality Committee

Present:

Alicia Yonemoto (SJCC Board Vice-Chair); Esgardo Medina (SJCC Co-Treasurer); Farhan Fadoo (SJCC CEO); Alice Souligne (SJCC COO); David Culberson (SJGH CEO); Carla Bomben; Rajat Simhan; Padmaja Magadala; Jeff Slater; Adele Gribble (SJCC Board Co-Clerk); Michael Allen (SJCC Board Co-Clerk)

Excused:

Dena Galindo; Betty Jo Riendel

Absent:

Rod Place (SJCC Board Chair); Mary Mills (SJCC Board Member)

AGENDA ITEM	ATTACHMENTS	ACTION
<p>1. <u>Call to Order (Alicia Yonemoto, SJCC Board Vice-Chair)</u> The meeting was called to order at 5:01 p.m. A quorum was not established for today's meeting.</p>	No attachments	No action required
<p>2. <u>Approval of Minutes from 2/23/2021 (Alicia Yonemoto, SJCC Board Vice-Chair)</u> No quorum established, therefore postponing approval of minutes until next session.</p>	(Attachment 1) Quality Committee Meeting Minutes from February 23, 2021	Approval of minutes postponed until next session
<p>3. <u>Introductions (Rajat Simhan)</u> Padma Magadala was introduced as new Director of Ambulatory Quality.</p>	No attachments	No action required
<p>4. <u>Clinical Quality Report (Padmaja Magadala)</u> Clinical Quality Report presented for 2021 Q1. Summary Dashboard shows many opportunities for improvement. A drive thru event was held in March to check A1c and blood pressure. Challenges for colorectal cancer screenings have been a nationwide shortage of FIT kits along with ongoing issue of patients not turning in kits. There has been positive trending for Pediatric immunizations and BMI screenings. Due to vitals are not being collected during televisits rates of screening for adult BMI, tobacco use and depression have been negatively impacted. More access to in-person visits is expected to help this, along with continued education of staff to increase understanding of how quality metrics affect patient experience and outcomes. Efforts have been made to streamline and standardize workflows. MAs/OCAs have created an intake checklist to aid in compliance. PCPs have been furnished with current ICD10 codes.</p>	Attachment ?	No action required
<p>5. <u>Quality Incentive Initiatives (QIP; Rajat Simhan)</u> QIP to be reported next quarter.</p>	No attachments	No action required
<p>6. <u>Access Improvement & OASC Report</u> Dena was not in attendance to present.</p>	Attachment?	No action required
<p>7. <u>Press Ganey (Betty Jo Riendel)</u> Betty Jo was not in attendance to present.</p>	(Attachment ?)	No action required

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<p>8. <u>CROs & Patient Complaints (Carla Bomben)</u> Carla presented and reviewed Confidential Reports of Occurrence. The majority of issues were related to labs. Alicia noted that the more detailed summary of issues was appreciated.</p>	<p>(Attachment ?)</p>	<p>No action required</p>
<p>9. <u>Adjournment</u></p> <p>There being no further topics of discussion, Alicia Yonemoto adjourned the meeting at 5:44 p.m.</p>	<p>No attachments</p>	<p>No action required</p>