

Minutes of December 13, 2021

San Joaquin County Clinics Board of Directors – Quality Committee

Board Members Present:

Charson Chang (SJCC Board Member); Farhan Fadoo (SJCC CEO); Monica Fuentes (SJCC Board Member); Bernadette Pua (SJCC Board Member)

Board Members Excused Absent:

Karen Lee (SJCC Board Member)

Board Members Unexcused Absent:

Jessica Hernandez (SJCC Board Member)

SJCC Staff: Alice Souligne (COO); Padmaja Magadala; Betty Jo Riendel (SJGH Staff); Michael Allen (Board Clerk); Rajat Simhan

Guests: None

AGENDA ITEM	ATTACHMENTS	ACTION
<p>1. <u>Call to Order (Charson Chang, SJCC Board Member)</u> The meeting was called to order at 4:07 p.m. A quorum was established for today's meeting.</p>	<p>No attachments</p>	<p>No action required</p>
<p>2. <u>Approval of Minutes from 11/29/2021 (Charson Chang, SJCC Board Member)</u> Minutes from November 29, 2021 were approved unanimously.</p>	<p>Quality Committee Meeting Minutes from November 29, 2021</p>	<p>Bernadette motioned to accept minutes from November 29, 2021 and Monica seconded; motion was approved unanimously</p>
<p>3. <u>Clinical Quality Report (Padmaja Magadala, SJCC Staff)</u> Padma noted that, due to the short amount of time since our last meeting, there are not many quality measures to review.</p> <p>Charson noted that, with the increased frequency of the meetings from quarterly to monthly, the quality report should focus on different measures/efforts each month.</p> <p>HEDIS measures dashboard was reviewed. Request was made to add more info to explain the acronyms on the dashboard. Padma will create another column to help clarify this.</p> <p>QIP PY4 COVID-related modifications were reviewed. 50% of measures will be COVID-related pay for reporting, 40% will be pay for performance measures, and 10% will be pay for reporting measures. Reporting is due by 6/15/22.</p> <p>Alice reported on quality improvement activities in the clinics. The work group is meeting 4 days/week to ensure collaboration is ongoing. Diabetic quality measures were the initial focus, with positive trends noted in the reporting. For 2022, women's health clinics will be scheduled at least one Saturday per month. Some measures are lower than expected, but this was determined to be due to billing codes not charted, so further education was provided.</p> <p>New patient and staff satisfaction group will begin meeting on a monthly basis.</p>		<p>Bernadette motioned to approve the Clinical Quality Report and Monica seconded; the Clinical Quality Report was accepted unanimously</p>

<p>4. <u>Press Ganey (Betty Jo Riendel, SJGH Staff)</u> It was suggested to the subcommittee that Press Ganey data be presented on a quarterly basis and the subcommittee agreed.</p>	<p>No attachments</p>	
<p>5. <u>CROs & Patient Complaints (Carla Bomben, SJGH Staff)</u> Carla was not in attendance to present this item. It was suggested to the subcommittee that CROs & patient complaints be presented on a quarterly basis and the subcommittee agreed.</p>	<p>No attachments</p>	
<p>6. <u>Adjournment</u> There being no further topics of discussion, Charson Chang adjourned the meeting at 5: p.m.</p>	<p>No attachments</p>	<p>No action required</p>